

Accessing Your Delta Dental ERAs

Northeast Delta Dental



Benefits to Delta Dental Providers

- No cost to providers
- Access to ERAs through DentalXChange
- Offers ability to automatically feed 835/ERA transactions to providers' practice management system

Northeast Delta Dental Remittance Advice

- DentalXChange has the option to download a PDF of the Northeast Delta Dental remittance advice
- This provides payment detail of each claim within the payment in a simplified, user friendly version that providers are used to

Explanation of Payment

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Click here to download a copy

Click here to print your remittance

3767 [4,700] 1 of 2

DELTA DENTAL

Northeast Delta Dental
PO Box 2002
Concord NH 03302-2002

Return Service Requested

J767 4,700

PAYEE NAME			
NEDELTA@NEDELTA.COM			
PAYEE NUMBER	DATE PAID	CHECK NUMBER	CHECK AMOUNT
00000000	09/01/2017	00000000	1,028.00

NORTHEAST DELTA DENTAL
Customer Service
ONE DELTA DR. P.O. BOX 2002
CONCORD NH 03301-2002
(800) 832-5700
(603) 223-1234

E-MAIL: NEDELTA@NEDELTA.COM
TTY: (800) 332-9008
www.nedelta.com

Fit to Screen

Zoom In

Zoom Out

Page 1

CLAIM SUMMARY

PROVIDER IDENTIFICATION	PROVIDER TOTAL
.....

Accessing your Delta Dental ERAs

- Providers log into Northeast Delta Dental Benefit Lookup
- Clicks on the link to Access Delta Dental ERAs on DentalXChange

DELTA DENTAL Northeast Delta Dental

Home Fee Schedules Contact Us Log Out [Print Current Page](#)

IMPORTANT REMINDER: To ensure proper claims payment, please contact the Provider Services department at 1-800-537-1715 ext 1100 before making any dentist and/or office changes or updates. For a list of examples click [here](#).

Provider Name:

Provider State:

Provider TIN:

Provider License:

HOW HEALTH through ORAL WELLNESS [Click Here to Register for HOW®](#)

EFT ERA Northeast Delta Dental offers Electronic Funds Transfers (EFT) and Electronic Remittance Advice (ERA). Click [here](#) to learn more and sign up today!

Click here to [Access Delta Dental ERAs on DentalXChange](#)
Click here to [Access Delta Dental ERAs on Change Healthcare](#)

View Subscriber Eligibility

In Tri-state Lookup Out of Tri-state Lookup [?](#)

Search by Subscriber ID Number:

OR

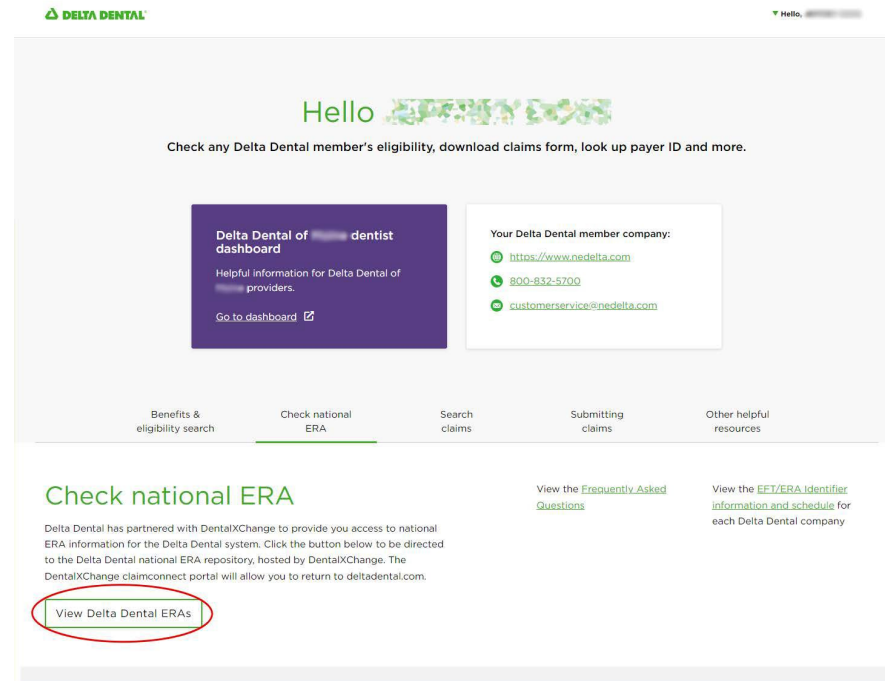
Search by First Name: Last Name: Date of Birth:

Documents

- [Foreign Claim Instructions](#)
- [Medicare Opt-Out Acknowledgement and Financial Responsibility Form](#)
- [2019 DDPA Dentist Handbook](#)
- [2019 Northeast Delta Dental Dentist Handbook](#)
- [2019 Clinical Documentation Requirements](#)
- [Claim Form 7.2.19](#)

Accessing ERAs on DentalXChange

- Providers will be redirected to the Delta Dental National Portal and will click the View Delta Dental ERAs button
- By clicking this button, providers will be automatically logged into DentalXChange



DentalXChange ERA Search Page

- Quick links to view Delta Dental or All Payers ERAs
- Advanced Search Options

DELTA DENTAL
dentalxchange.com

Welcome to the National ERA Portal [Return to Delta Dental](#)
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ERA Search

- Welcome to Delta Dental's national Electronic Remittance Advice (ERA) portal, Delta Dental, through a partnership with DentalXChange, now offers a national solution for dental offices to easily access their ERAs. ERAs are Electronic version of a paper Explanation of Benefits (EOB) or Explanation of Payment (EOP)
- On this portal you will be able to find claim and pretreatment details from all Delta Dental member companies in one location. During the transition to the national solution, we will provide access to the ERAs from member companies who have adopted the solution.
- To get started, select from one of the Quick Links below or use the Advanced Search to narrow down the list of Delta Dental ERAs. You can view, print or download details of your patient's payments. The individual claim information related to the payment is also available.
- If your office already uses DentalXChange for other carriers, you will also have access to those ERAs via this portal.

Quick Links:

Delta Dental <ul style="list-style-type: none">• Unprocessed ERAs (4)• Processed ERAs	All Payers <ul style="list-style-type: none">• Unprocessed ERAs (4)• Processed ERAs
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Advanced Search

Payment Information

Payee Primary ID <input type="text"/>	Payee Secondary ID <input type="text"/>	EFT/Check# <input type="text"/>
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Process Type

Payer Name <input type="text" value="Payer Name"/>	Payment Amount <input type="text" value="Payment Amount"/>
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Process Date








EFT/Check Issue Date

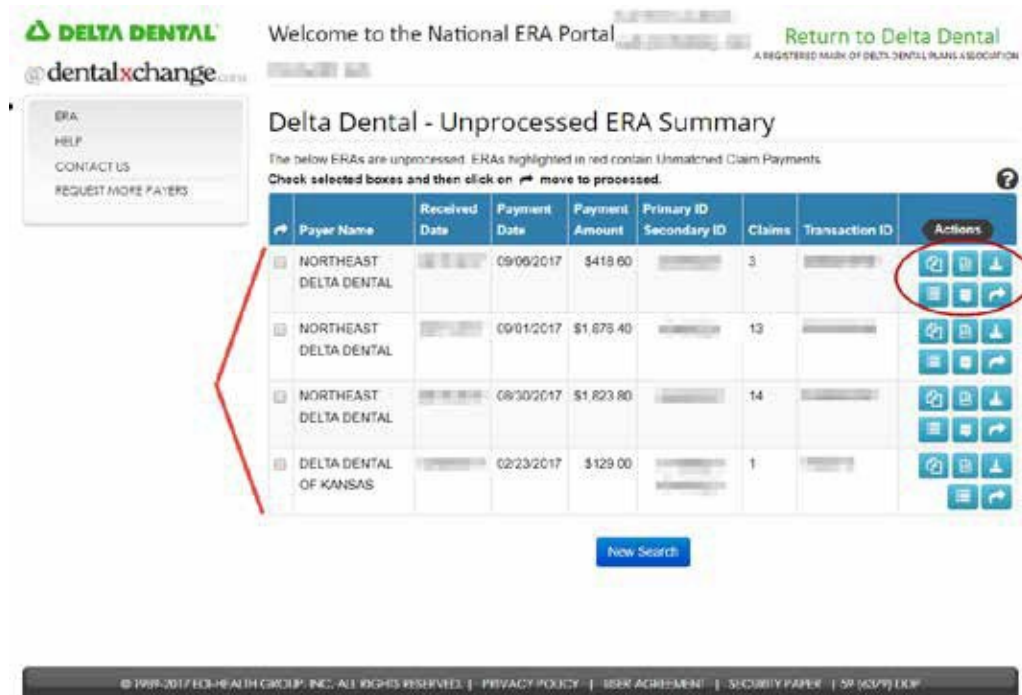
Claim Information

Provider Claim ID <input type="text"/>	Payer Claim ID <input type="text"/>	Patient Member ID <input type="text"/>
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Patient Last Name <input type="text"/>	Patient First Name <input type="text"/>	Charge Amount <input type="text"/>
---	--	---------------------------------------


DentalXChange ERA List

























- Displays list of ERAs – Delta Dental only or All Payers
- Action buttons:
 - Display All Payments 
 - Print 
 - Download 
 - Claim Payment Summary 
 - Explanation of Payment 
 - Move to Processed/Unprocessed list 
 - Help icon 



Welcome to the National ERA Portal [Return to Delta Dental](#)
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Delta Dental - Unprocessed ERA Summary

The below ERAs are unprocessed. ERAs highlighted in red contain Unmatched Claim Payments.
Check selected boxes and then click on  move to processed.

Payer Name	Received Date	Payment Date	Payment Amount	Primary ID Secondary ID	Claims	Transaction ID	Actions
NORTHEAST DELTA DENTAL		09/09/2017	\$418.00		3		     
NORTHEAST DELTA DENTAL		09/01/2017	\$1,675.40		13		     
NORTHEAST DELTA DENTAL		08/30/2017	\$1,823.80		14		     
DELTA DENTAL OF KANSAS		02/23/2017	\$129.00		1		     

[New Search](#)

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DentalXChange ERA Detail

- To view a Northeast Delta Dental remittance advice, click on the “Explanation of Payment” icon under the Actions column

Welcome to the National ERA Portal Current Location: [Return to Delta Dental](#)
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Delta Dental - Unprocessed ERA Summary

The below ERAs are unprocessed. ERAs highlighted in red contain Unmatched Claim Payments.
Check selected boxes and then click on **move to processed**.

<input type="checkbox"/>	Payer Name	Received Date	Payment Date	Payment Amount	Primary ID Secondary ID	Claims	Transaction ID	Actions
<input type="checkbox"/>	NORTHEAST DELTA DENTAL		09/06/2017	\$418.60		3		
<input type="checkbox"/>	NORTHEAST DELTA DENTAL		09/01/2017	\$1,876.40		13		
<input type="checkbox"/>	NORTHEAST DELTA DENTAL		08/30/2017	\$1,823.80		14		
<input type="checkbox"/>	DELTA DENTAL OF KANSAS		02/23/2017	\$129.00		1		

[New Search](#)

Automatic Download of 835 Transaction Record

- DentalXChange has the option to automatically feed 835/ERA transactions to providers' practice management system
- If the provider's practice management system supports the 835 transaction download capability, this option is available at no charge. They will need to contact their practice management software vendor for further information.