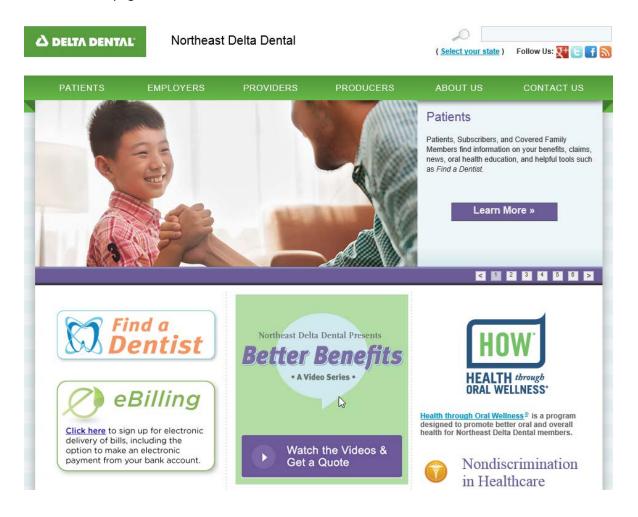
We've Expanded our Web Access for Patients

Members 18 and up are required to register on the web to view benefits and claim information. Only subscribers can view information for dependents under 18 and incapacitated members.

Follow these instructions to register to view your eligibility and benefit information.

Go to our web page www.nedelta.com.



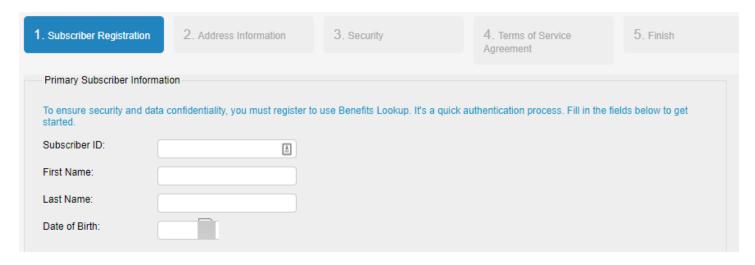
Select Patients in the top green ribbon.



Select the Register Here link below the purple LOG IN button.



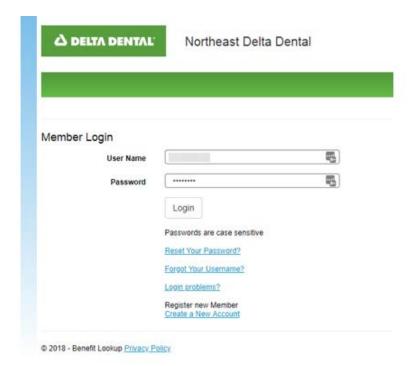
Complete the Registration.



Select Next to move through Registration.



After completing Registration, Log into the website to view benefits.



View benefit information by choosing the covered member's name.

Benefits are listed by ADA Service Type. Select underlined Service Type to see covered ADA procedure codes.

Waiting Period will either display number of Months, MET or NONE.

Co-Pay: The plan benefit reflects the patient's responsibility per provider network.

Procedure Exceptions include group procedure codes with different waiting periods or copays.

Maximums and Deductibles display the benefit balances based on product type and dentist participation.

Procedure Search feature: Enter a valid procedure code and view the procedure codes associated with the code entered, high and low age limit, and recent treatment dates.

Select the Claims tab to view claim details.

View Pretreatment Estimates.

Explanation of Benefits (EOB) are available for viewing and printing.

See Navigating New Northeast Delta Dental Website for Patients for detailed benefits and claim information.

 $\underline{https://www.nedelta.com/SiteMedia/SiteResources/downloads/Forms\%20 for\%20 Patients/Navigating-New-Website-for-Patients.pdf$