

Accessing Your Delta Dental ERAs

Northeast Delta Dental



Benefits to Delta Dental Providers

- No cost to providers
- Access to ERAs through DentalXChange
- Offers ability to automatically feed 835/ERA transactions to providers' practice management system

Northeast Delta Dental Remittance Advice

- DentalXChange has the option to download a PDF of the Northeast Delta Dental remittance advice
- This provides payment detail of each claim within the payment in a simplified, user friendly version that providers are used to

Explanation of Payment

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Click here to download a copy

Click here to print your remittance

3767 [4,700] 1 of 2

DELTA DENTAL

Northeast Delta Dental
PO Box 2002
Concord NH 03302-2002

Return Service Requested

J767 4,700

PAYEE NAME			
NEDELTA@NEDELTA.COM			
PAYEE NUMBER	DATE PAID	CHECK NUMBER	CHECK AMOUNT
00000000	09/01/2017	00000000	1,028.00

NORTHEAST DELTA DENTAL
Customer Service
ONE DELTA DR. P.O. BOX 2002
CONCORD NH 03301-2002
(800) 832-5700
(603) 223-1234

E-MAIL: NEDELTA@NEDELTA.COM
TTY: (800) 332-5008
www.nedelta.com

Fit to Screen

Zoom In

Zoom Out

Page 1

CLAIM SUMMARY

PROVIDER IDENTIFICATION	PROVIDER TOTAL
.....

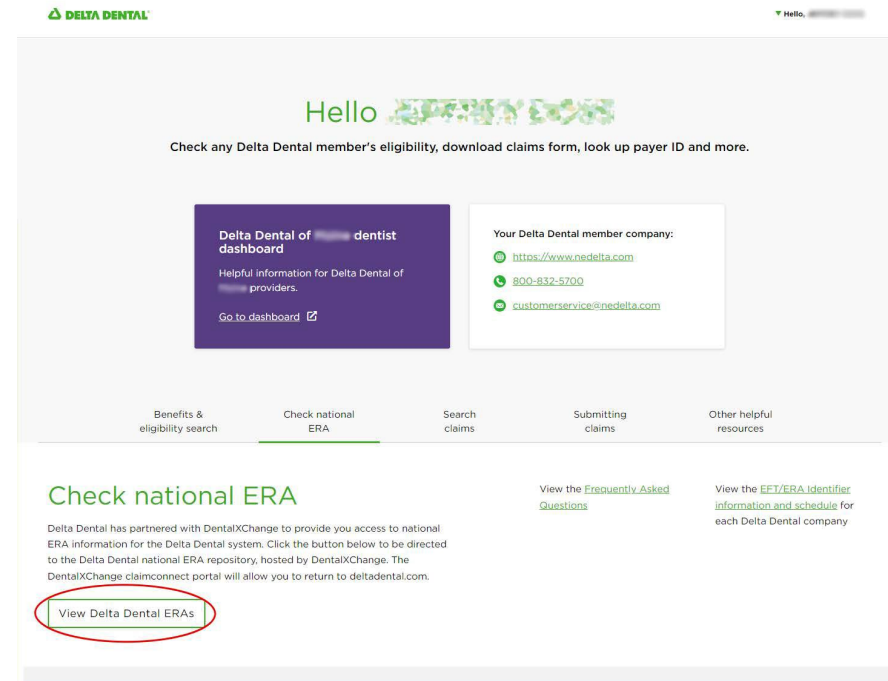
Accessing your Delta Dental ERAs

- Providers log into Northeast Delta Dental Benefit Lookup
- Clicks on the link to Access Delta Dental ERAs on DentalXChange

The screenshot displays the Northeast Delta Dental website interface. At the top, the Delta Dental logo is on the left, and the text "Northeast Delta Dental" is on the right. Below this is a green navigation bar with links for "Home", "Fee Schedules", "Contact Us", and "Log Out". An "IMPORTANT REMINDER" section follows, advising providers to contact the Provider Services department at 1-800-537-1715 ext 1100 before making changes. Below the reminder are input fields for "Provider Name", "Provider State", "Provider TIN", and "Provider License". To the right of these fields are logos for "HOW HEALTH through ORAL WELLNESS" and "EFT ERA", with links to register and learn more. A "View Subscriber Eligibility" section contains two tabs: "In Tri-state Lookup" (selected) and "Out of Tri-state Lookup". Below the tabs is a search area with a "Search by Subscriber ID Number" field and an "OR" section with fields for "Search by First Name", "Last Name", and "Date of Birth", along with a "Lookup" button. At the bottom, a "Documents" section lists several downloadable forms, including Medicare Opt-out Acknowledgement Form, NEDD Claim Payment Direct Deposit Authorization Forms for Maine, New Hampshire, and Vermont, DTC Ortho Treating Dentist Attestation Claim Form, 2025 Clinical Documentation Requirements, 2025 Northeast Delta Dental Dentist Handbook, and 2025 DDPA Dentist Handbook.

Accessing ERAs on DentalXChange

- Providers will be redirected to the Delta Dental National Portal and will click the View Delta Dental ERAs button
- By clicking this button, providers will be automatically logged into DentalXChange










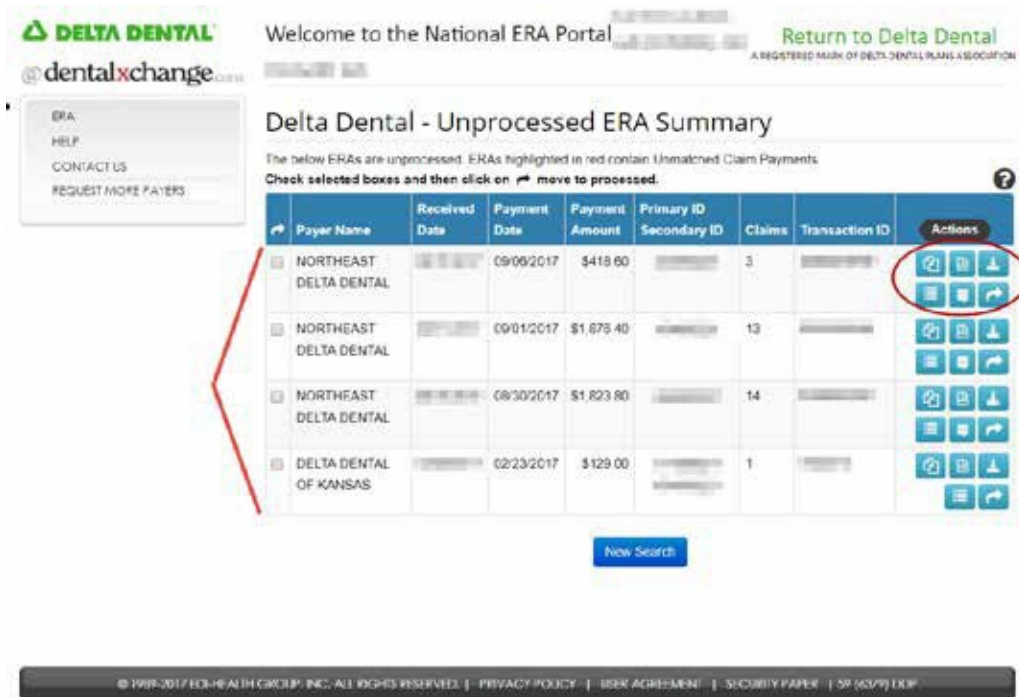
DentalXChange ERA Search Page

- Quick links to view Delta Dental or All Payers ERAs
- Advanced Search Options

The screenshot displays the DentalXChange ERA Search page. On the left, there is a navigation menu with links for ERA, HELP, CONTACT US, REQUEST MORE PAYERS, and REQUEST MORE LOCATIONS. The main content area features a welcome message: "Welcome to the National ERA Portal" with a "Return to Delta Dental" link. Below this is the "ERA Search" section, which includes a list of instructions for using the portal. A "Quick Links" section is highlighted with a red box, showing "Delta Dental" with 4 unprocessed and 1 processed ERA, and "All Payers" with 4 unprocessed and 1 processed ERA. On the right, an "Advanced Search" form is shown, containing fields for Payment Information (Payee Primary/Secondary ID, EFT/Check#, Process Type, Payer Name, Payment Amount, Process Date, EFT/Check Issue Date), Claim Information (Provider Claim ID, Payer Claim ID, Patient Member ID), and Patient Information (Patient Last Name, Patient First Name, Charge Amount). A "Search" button is located at the bottom right of the form.


DentalXChange ERA List

























- Displays list of ERAs – Delta Dental only or All Payers
- Action buttons:
 - Display All Payments 
 - Print 
 - Download 
 - Claim Payment Summary 
 - Explanation of Payment 
 - Move to Processed/Unprocessed list 
 - Help icon 



Welcome to the National ERA Portal [Return to Delta Dental](#)
A REGISTERED MARK OF DELTA DENTAL PLANS ASSOCIATION

Delta Dental - Unprocessed ERA Summary

The below ERAs are unprocessed. ERAs highlighted in red contain Unmatched Claim Payments.
Check selected boxes and then click on  move to processed.

Payer Name	Received Date	Payment Date	Payment Amount	Primary ID Secondary ID	Claims	Transaction ID	Actions
NORTHEAST DELTA DENTAL		09/09/2017	\$418.00		3		     
NORTHEAST DELTA DENTAL		09/01/2017	\$1,675.40		13		     
NORTHEAST DELTA DENTAL		08/30/2017	\$1,823.80		14		     
DELTA DENTAL OF KANSAS		02/23/2017	\$129.00		1		     

[New Search](#)

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DentalXChange ERA Detail

- To view a Northeast Delta Dental remittance advice, click on the “Explanation of Payment” icon under the Actions column

Welcome to the National ERA Portal Current Location: [Return to Delta Dental](#)
A REGISTERED MARK OF DELTA DENTAL PLANS ASSOCIATION

Delta Dental - Unprocessed ERA Summary

The below ERAs are unprocessed. ERAs highlighted in red contain Unmatched Claim Payments.
Check selected boxes and then click on move to processed.

<input type="checkbox"/>	Payer Name	Received Date	Payment Date	Payment Amount	Primary ID Secondary ID	Claims	Transaction ID	Actions
<input type="checkbox"/>	NORTHEAST DELTA DENTAL		09/06/2017	\$418.60		3		
<input type="checkbox"/>	NORTHEAST DELTA DENTAL		09/01/2017	\$1,876.40		13		
<input type="checkbox"/>	NORTHEAST DELTA DENTAL		08/30/2017	\$1,823.80		14		
<input type="checkbox"/>	DELTA DENTAL OF KANSAS		02/23/2017	\$129.00		1		

[New Search](#)

Automatic Download of 835 Transaction Record

- DentalXChange has the option to automatically feed 835/ERA transactions to providers' practice management system
- If the provider's practice management system supports the 835 transaction download capability, this option is available at no charge. They will need to contact their practice management software vendor for further information.